

AccessHealth of the Carolinas supports 30 networks of care providing access to primary and specialty care providers, care coordination, and case management services to chronically ill low income, uninsured individuals to improve health outcomes and reduce avoidable hospital utilization and costs.

The Need in Spartanburg County

More than 13,291 low-income adults in Cherokee, Spartanburg and Union Counties live without health insurance. AccessHealth Spartanburg connects this population to primary and specialty care as well as a host of social services and other assistance. Increasing access to comprehensive, quality healthcare services is important for promoting and maintaining health, preventing and managing disease, reducing unnecessary disability and premature death, and achieving health equity for everyone in their service area. To do this, AccessHealth Spartanburg works closely with safety net providers, such as free clinics, community health centers, and hospitals.



Our Approach

AccessHealth Spartanburg connects low-income patients to a primary care medical home, available specialty care providers and prescription medications. The network also provides patient navigation, case management services and connection to social determinant resources. (All network metrics reflect 2022 data.)



3-County
Service Area



7 Community
Partners



23-Person Team
Director, manager, RN case managers,
care navigators (CHWs), administrative
associates, MSWs



15,654
Annual Primary
Care Visits



11,741
Annual Specialty
Care Visits

Our Impact

About 3,229 patients are enrolled in AccessHealth Spartanburg. To maximize impact, the network prioritizes case management services for higher risk patients with poorly controlled diabetes.



14,928
patients enrolled since
program inception



23,481
30-day prescriptions filled



64,556
instances of donated care such
as labs and diagnostics



27%
reduction in avoidable
ED visits in the 12 months
following enrollment



38%
reduction in avoidable inpatient
admissions in the 12 months
following enrollment



66%
diabetic enrollees has
controlled diabetes

Network Return on Investment

(ROI calculated by combining estimated dollar value of services donated and hospital costs avoided before subtracting and dividing by the network annual operating budget.)

\$20 for every one
dollar invested

